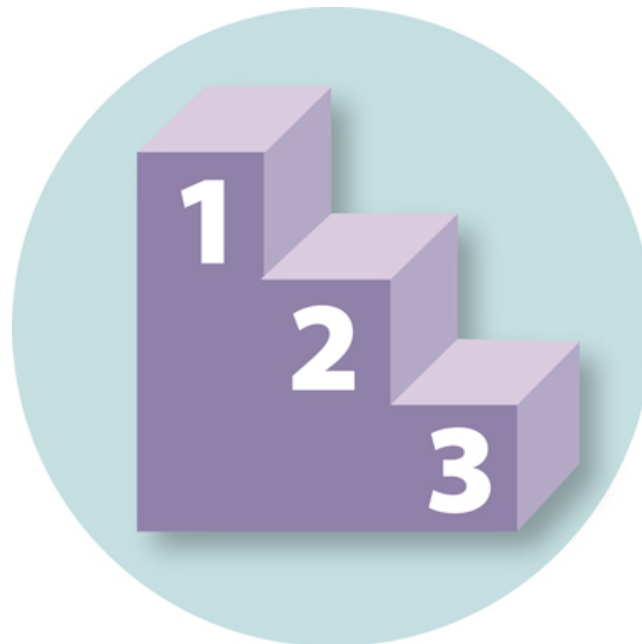


Refuse collection

2022-23, Issue 1, version 2

Performance indicator standings



Family group comparison

Refuse collection performance indicator standings 2022/23

Name of authority	Blackpool Council									
PIN	4281									
Family group	R3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Previous year score	High/Low/Neutral
Key performance indicators										
PI 02c - Investment in refuse collection service per household (excluding landfill tax & waste disposal & CEC)	15	£128.20	£71.72	£37.19	£62.71	8	£50.10	2	£58.18	L
PI 03i - Net investment in recycling per household (excluding CEC)	16	£74.38	£35.97	£12.06	£17.29	3	£18.12	1	£16.13	L
PI 11 - Percentage of households covered by kerbside recycling collections	17	100.00%	99.80%	97.24%	97.24%	17	100.00%	4	86.82%	H
Other financial performance indicators										
PI 02d - Investment in refuse collection service per head of population (excluding landfill tax, waste disposal and CEC)	15	£45.84	£30.67	£15.94	£28.83	8	£23.05	2	£30.27	L
PI 08c - Total labour costs as a percentage of total expenditure (excluding waste disposal costs and CEC)	14	62.62%	52.20%	39.75%	-	-	-	-	-	N
PI 10c - Transport costs as a percentage of total expenditure (excluding waste disposal costs and CEC)	13	36.05%	24.91%	14.14%	-	-	-	-	-	N
PI 18c - Front line labour costs as a percentage of total expenditure (excluding waste disposal costs and CEC)	14	57.29%	46.60%	29.48%	-	-	-	-	-	N
PI 27 - Investment in household excluding trade waste costs	15	£126.68	£72.96	£37.95	£68.95	9	£54.96	3	£62.75	L
PI 37 - Cost of domestic waste disposal per household	9	£97.81	£62.16	£41.24	-	-	£53.37	-	-	L
PI 38 - Cost of municipal waste disposal per household	10	£97.81	£63.16	£39.34	-	-	£53.59	-	-	L
PI 41a - Percentage change in total annual income generated vs. previous year	11	33.52%	2.35%	-30.85%	0.95%	-	-	-	10.89%	N
PI 41b - Percentage change in income generated from recycling vs. previous year	9	122.95%	24.26%	-39.26%	-	-	-	-	-34.94%	N
PI 42a - Agency/temporary/casual staff costs as percentage of total staff costs	13	27.94%	13.82%	0.48%	-	-	-	-	17.25%	N
PI 42b - Agency/temporary/casual staff costs as percentage of total expenditure	13	15.12%	6.92%	0.26%	-	-	-	-	1.04%	N
PI 45a - Percentage change in net operational expenditure	11	25.80%	5.51%	-14.59%	-3.00%	-	-	-	-13.33%	N
PI 46b - Percentage change in cost of operational vehicles deployed	11	33.98%	11.93%	-8.71%	-	-	-	-	-50.95%	N
Customer Services performance indicators										
PI 15 - Quality assurance and consultation process	16	43.00%	25.00%	3.00%	22.50%	9	36.50%	3	27.00%	H
PI 16 - Human resources and people management	16	66.00%	43.56%	6.00%	6.00%	15	60.00%	4	10.00%	H

Notes:

- The Authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.
- Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.
- Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Family group comparison

Refuse collection performance indicator standings 2022/23

Name of authority	Blackpool Council									
PIN	4281									
Family group	R3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Previous year score	High/Low/Neutral
PI 33 - Community / customer surveys undertaken	6	95.00%	84.33%	69.00%	-	-	-	-	-	H
Efficiency performance indicators										
PI 22a - Missed collections per 100,000 collections (full year)	16	296.92	74.76	9.58	44.09	4	44.09	1	-	L
PI 22b - Missed collections per 100,000 collections (April - September)	16	299.04	76.79	11.42	74.27	10	38.27	3	-	L
PI 22c - Missed domestic residual waste collections per 100,000 collections (full year)	16	323.56	94.04	10.92	36.45	4	36.45	1	-	L
PI 22d - Missed domestic residual waste collections per 100,000 collections (April - September)	15	147.15	72.52	12.52	29.45	2	36.05	1	-	L
PI 22e - Missed separate recycling collections per 100,000 collections (full year)	15	276.35	73.36	8.19	53.09	5	45.91	2	-	L
PI 22f - Missed separate recycling collections per 100,000 collections (April - September)	14	263.12	76.96	10.28	-	-	42.82	-	-	L
PI 04a - Trade waste contracts (charged) as a percentage of available market	11	55.47%	21.74%	0.83%	55.47%	1	24.17%	1	-	H
PI 04b - Number of trade waste agreements for recycling (free or charged)	16	2,000	381	0	322	5	568	2	314	H
PI 04c - Percentage change in trade waste contracts (charged / non recycling)	9	23.99%	2.37%	-16.69%	-	-	6.56%	-	0.51%	H
PI 04d - Percentage change in trade waste contracts (all)	9	23.99%	7.12%	-15.43%	-	-	-	-	11.41%	N
PI 35a - Litres of fuel used annually in refuse collection vehicles per 1,000 head of population	11	4,095	1,920	1,322	1,463	5	1,433	2	-	L
PI 20a - Staff absence (all employees)	10	14.02%	8.01%	3.12%	4.62%	2	4.83%	1	-	L
PI 20b - Staff absence - days lost per FTE non covid only (Scotland only)(all employees)	2	26.50	20.62	14.73	-	-	-	-	-	L
PI 46c - Percentage change in number of operational vehicles deployed	11	6.90%	0.13%	-9.59%	-	-	-	-	-	N

Notes:

- The Authority will only be ranked in family group if it has shown an output / score within the set parameters for the performance indicator.
- Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.
- Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Whole service comparison

Refuse collection performance indicator standings 2022/23

Name of authority	Blackpool Council									
PIN	4281									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Previous year score	High/Low/Neutral
Key performance indicators										
PI 02c - Investment in refuse collection service per household (excluding landfill tax & waste disposal & CEC)	35	£157.50	£74.98	£36.43	£62.71	17	£51.64	2	£58.18	L
PI 03i - Net investment in recycling per household (excluding CEC)	36	£91.33	£40.15	£10.69	£17.29	6	£21.08	1	£16.13	L
PI 11 - Percentage of households covered by kerbside recycling collections	47	100.00%	99.61%	93.90%	97.24%	45	100.00%	4	86.82%	H
Other financial performance indicators										
PI 02d - Investment in refuse collection service per head of population (excluding landfill tax, waste disposal and CEC)	34	£53.98	£31.78	£15.94	£28.83	18	£22.84	3	£30.27	L
PI 08c - Total labour costs as a percentage of total expenditure (excluding waste disposal costs and CEC)	35	69.07%	55.72%	39.75%	-	-	-	-	-	N
PI 10c - Transport costs as a percentage of total expenditure (excluding waste disposal costs and CEC)	36	36.05%	22.75%	10.08%	-	-	-	-	-	N
PI 18c - Front line labour costs as a percentage of total expenditure (excluding waste disposal costs and CEC)	38	65.05%	49.77%	25.23%	-	-	-	-	-	N
PI 27 - Investment in household excluding trade waste costs	34	£126.68	£71.59	£19.00	£68.95	20	£54.29	3	£62.75	L
PI 37 - Cost of domestic waste disposal per household	18	£97.81	£60.62	£41.24	-	-	£46.54	-	-	L
PI 38 - Cost of municipal waste disposal per household	20	£97.81	£62.47	£39.34	-	-	£53.59	-	-	L
PI 41a - Percentage change in total annual income generated vs. previous year	30	44.20%	5.28%	-30.85%	0.95%	-	-	-	10.89%	N
PI 41b - Percentage change in income generated from recycling vs. previous year	20	122.95%	11.44%	-42.65%	-	-	-	-	-34.94%	N
PI 42a - Agency/temporary/casual staff costs as percentage of total staff costs	35	31.08%	11.06%	0.03%	-	-	-	-	17.25%	N
PI 42b - Agency/temporary/casual staff costs as percentage of total expenditure	35	19.20%	6.01%	0.02%	-	-	-	-	1.04%	N
PI 45a - Percentage change in net operational expenditure	30	39.75%	9.71%	-18.17%	-3.00%	-	-	-	-13.33%	N
PI 46b - Percentage change in cost of operational vehicles deployed	27	45.08%	8.98%	-30.61%	-	-	-	-	-50.95%	N
Customer Services performance indicators										
PI 15 - Quality assurance and consultation process	44	43.00%	21.23%	3.00%	22.50%	18	31.00%	2	27.00%	H
PI 16 - Human resources and people management	45	66.00%	41.42%	6.00%	6.00%	43	54.00%	4	10.00%	H
PI 33 - Community / customer surveys undertaken	13	96.33%	85.80%	69.00%	-	-	93.00%	-	-	H

Notes:

- The Authority will only be ranked in service if it has shown an output / score within the set parameters for the performance indicator.
- Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.
- Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.

Whole service comparison

Refuse collection performance indicator standings 2022/23

Name of authority	Blackpool Council									
PIN	4281									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Previous year score	High/Low/Neutral
Efficiency performance indicators										
PI 22a - Missed collections per 100,000 collections (full year)	45	296.92	74.19	1.66	44.09	13	39.40	2	-	L
PI 22b - Missed collections per 100,000 collections (April - September)	44	299.04	75.65	1.62	74.27	29	38.27	3	-	L
PI 22c - Missed domestic residual waste collections per 100,000 collections (full year)	46	323.56	89.89	2.36	36.45	10	45.44	1	-	L
PI 22d - Missed domestic residual waste collections per 100,000 collections (April - September)	44	233.51	79.34	2.32	29.45	7	40.75	1	-	L
PI 22e - Missed separate recycling collections per 100,000 collections (full year)	43	330.16	73.77	1.27	53.09	18	38.97	2	-	L
PI 22f - Missed separate recycling collections per 100,000 collections (April - September)	39	263.12	64.43	1.25	-	-	35.50	-	-	L
PI 04a - Trade waste contracts (charged) as a percentage of available market	34	100.00%	22.03%	0.83%	55.47%	3	24.17%	1	-	H
PI 04b - Number of trade waste agreements for recycling (free or charged)	43	2,000	473	0	322	20	791	2	314	H
PI 04c - Percentage change in trade waste contracts (charged / non recycling)	31	58.90%	2.31%	-23.96%	-	-	5.02%	-	0.51%	H
PI 04d - Percentage change in trade waste contracts (all)	30	42.15%	5.63%	-23.05%	-	-	-	-	11.41%	N
PI 35a - Litres of fuel used annually in refuse collection vehicles per 1,000 head of population	34	4,623	2,226	1,320	1,463	7	1,614	1	-	L
PI 20a - Staff absence (all employees)	25	15.89%	7.37%	2.51%	4.62%	5	5.23%	1	-	L
PI 20b - Staff absence - days lost per FTE non covid only (Scotland only)(all employees)	10	26.50	18.70	5.40	-	-	15.50	-	-	L
PI 46c - Percentage change in number of operational vehicles deployed	33	25.00%	1.37%	-27.27%	-	-	-	-	-	N

Notes:

- The Authority will only be ranked in service if it has shown an output / score within the set parameters for the performance indicator.
- Quartile / percentile marks are only shown for those performance indicators for which there is a desirable achievement.
- Quartile marks are only shown for those performance indicators for which there are a minimum of 8 outputs / scores within the set parameters.